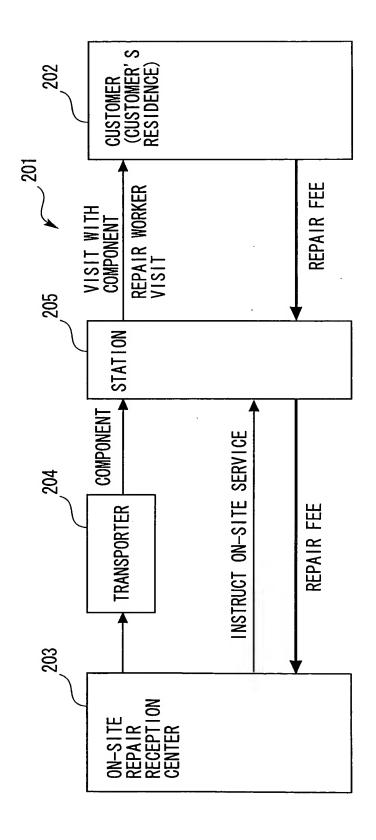
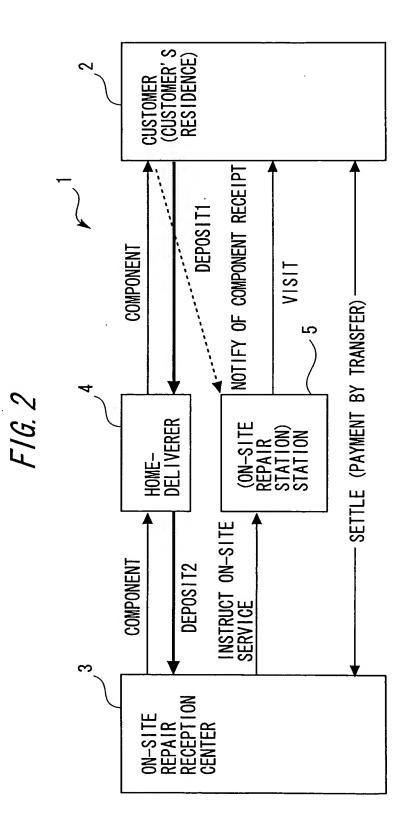
F/G. 1

PRIOR ART

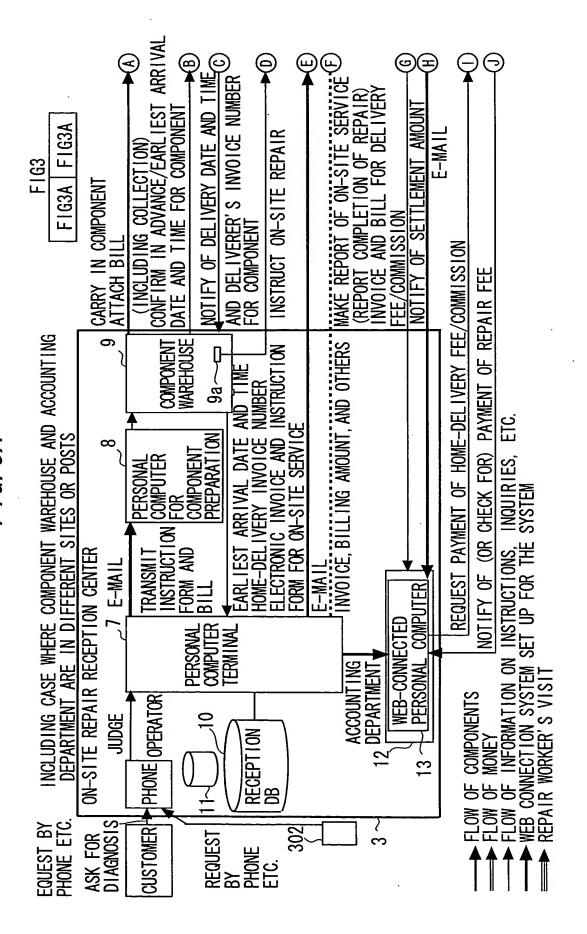




DEPOSIT INCLUDES CANCELLATION FEE
PAYMENT OF DEPOSIT TO REPAIRER IS MADE BY (1) TEMPORARILY PAYING TOTAL AMOUNT FOR
LATER REFUND ON TRANSPORTATION FEE ETC. OR (2) PAYING AMOUNT AFTER DEDUCTION OF
TRANSPORTATION FEE ETC.
SETTLEMENT PROCESS IS PERFORMED BY SAME—DAY PAYMENT IN CASH OR PAYMENT INTO ACCOUNT NOTE 1

. . က NOTE

F1G. 3A



ACHARGE COMPONENT PRICE+DELIVERY FEE ADJUST DATE CUSTOMER'S (CUSTOMER) CUSTOMER BROKEN -DOWN DEVICE TERMINA 20 21'a \*INCLUDING 20 21'a SETTLEMENT PAY ADDITIONAL FEE BY TRANSFER **LEMENT** (IN CASE OF DEFICIENCY) RECEIVE COST (IN CASH) AND TIME DEL IVERY PERSON REPAIR WORKER **ERMINAL** EET HE EACH OF VARIOUS MOBILE TERMINAL FINANCIAL INSTITUTIONS 2 ON-SITE REPAIR STATION 719 WEB-CONNECTED SERVICE DB COST (IN CASH) 9 NOTIFY BY MOBILE PHONE DEL I VER COMPONENT PERSONAL COMPUTER IS-NO DELIVERY FEE REPAIR FEE **IVERER** DEL IVERER'S CONTACT BRANCH HOME-DEL I VERER'S 9 F/G. 3B ACCOUNT OF HOME-DEL FOME-ACCOUNTING DEPARTMENT 5 HOME-DEL I VERER PAY COST (IN CASH) COMMISSION **IRANSPORT** 15a TERMINA TERMINAL NSTITUTION CONTACT **FINANCIAL** 17a COST (IN CASH) TERMINA DEL I VERER'S **RECEPTION** BRANCH **y y** © FLOW OF COMPONENTS 
FLOW OF MONEY
FLOW OF INFORMATION
ON INSTRUCTIONS, 6 6 (d) € NOUIRIES, ETC  $\uparrow$ 

\*INCLUDING CASE
WITHOUT MEDIATION

\*INCLUDING TRANSACTION BETWEEN
DIFFERENT FINANCIAL INSTITUTIONS

ACCOUNT OF REPAIRER

WEB CONNECTION SYSTEM

REPAIR WORKER'S VISIT

		1 Tu. 7						
ſ	1	INVOICE NUMBER	021112-001	~L1				
	2	RECEPTION DATE AND TIME	9:35, NOVEMBER 12, 2002	~L2				
$\ \cdot\ $	3		TARO FUJIYAMA	$\sim$ L $3$				
1 h	4	CUSTOMER NAME	JIRO TOKYO	~L4				
	5	PHONE NUMBER	03-0000-0000	$\sim$ L $5$				
	6	ADDRESS	0-1-2, SHINJUKU-CHO, CHIYODA-KU, TOKYO	~L6				
t	7	MODEL TYPE	FXXXX-100	~L7				
T	8	MODEL NAME	FXX110VIP	~L8				
Ī	9	SERIAL NUMBER	XY19981234	~L9				
	10	WARRANTY EXPIRATION DATE	JANUARY 3, 2000	~L10				
	11	PRESENCE OR ABSENCE OF WARRANTY		~L11				
	12	FAILURE CONTENTS (SYMPTOM)	IT STOPPED OPERATION WITH A MESSAGE "OS NOT FOUND"BEING DISPLAYED YESTERDAY. EVEN IF POWERED ON SEVERAL TIMES, THE SAME PROBLEM OCCURRED.	~L12				
Ì	13	DIAGNOSIS	FAILURE OF MAGNETIC DISK	<b>├</b> L13				
		COMPONENT TO BE REPLACED	HDD-90G	~L14				
	15	ESTIMATED COST	COMPONENT PRICE 25,000YEN REPAIR FEE 10,000YEN TRAVELING EXPENSES 4,000YEN TOTAL 39,000YEN	~L15				
	16	DESIRED VISIT DATE	19:00 OR LATER, NOVEMBER 13, 2002	<u></u> ~L16				
	17	SPECIFIC REMARK	REQUESTED BY MRS. MOMOKO TOKYO	<u></u>				
	18	NOTE	REPAIR WORK ALLOWED UNTIL 22:00	<u></u>				
	19	RECEPTION END DATE AND TIME	9:48, NOVEMBER 12, 2002	<u></u> ~L19				
	20	STATION IN CHARGE	AKIHABARA SS 03-0000-0000	<u></u>				
1	21	HOME-DEL I VERER	00 TRANSPORT CO., LTD.	<b>├</b> L21				
1	22	OFFICE IN CHARGE	KANDA OFFICE 03-0000-0000	<b>├</b> L22				
,	1	INVOICE NUMBER	021112-002	7				
	2		NOVEMBER 12, 2002					
		AND THE						
	3		HANAKO HINOMOTO					
	3 4	RECEPTIONIST	HANAKO HINOMOTO SABURO YOKOHAMA					
	_	RECEPTIONIST CUSTOMER NAME						
	4	RECEPTIONIST CUSTOMER NAME PHONE NUMBER	SABURO YOKOHAMA					
	<u>4</u> <u>5</u>	RECEPTIONIST CUSTOMER NAME PHONE NUMBER ADDRESS	SABURO YOKOHAMA 0492-0000-0000 2-1-0, KYOTO-CHO, KAWAGOE-SHI,					

10

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_	RECEPT	IONIST TABL	.E							
Л	RECEPT	IONIST NAME	ID I	NUMBER		PAS	SN	<u>IORI</u>		
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/ [	<b>HANAKO</b>	HINOMOTO	00	00119	*	* *	*	*	* *	
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1	COMPONE	NT NUMBER	COMP	ONENT	NAN	/IE	F	RI	CE	
	. C	S001		IDD-600	<u>ì</u>		2	2, C	000	]
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		BLE WITH E			DNE	NT				
$\mathcal{M}$	NUMBER	OR COMPONE	NI NA	<b>NME</b>						
- 11	CTATIO	N TABLE							42	
- 11			T 11/E	MUNIO	DA	1 17	/   0	Y TA	TION	NAME
		ADMINISTRA DIVISION	IIVE	NAME	IPA	LII	1   3	/NIII	MBER	INAME
- 11	NOMBEN	DIVISION		INVIII			11			JMBER
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	0022	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	•	FUKAGA						
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1.1	0034	HOKKAID	0	OTARU-	-SH	I			PORO	SS
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1									43	
1	HOME-D	ELIVERER'S	OFF I	CE TAE	BLE			K		
	PLACE	ADMINISTRA	TIVE	MUNIC	IPA	LIT	Υ	ÔF	FICE	NAME
		DIVISION		NAME				/N	UMBE	R
1	0001	HOKKAID	0	WAKKAI	NA I	-SH	I V	VAK	KANA	I
	0002			SARUFI	UTS	U			ICE	
	• • • •			-MURA				E00		
1				•••						0-0000
1	0005	HOKKAID	0	HORON						BETSU
1	0006			TESHI	U-C	HU			ICE	
								E00		0-0000
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	, , , , , , , , , , , , , , , , , , ,	<u>u. u</u>	
1	INVOICE NUMBER	021112-001	$\sim$ M1
2	RECEPTION DATE AND TIME	9:35, NOVEMBER 12, 2002	$\sim$ M2
3	RECEPTIONIST		$\sim$ M3
4	CUSTOMER NAME	JIRO TOKYO	$\sim$ M4
5	PHONE NUMBER		$\sim$ M5
6	ADDRESS	GNITUDA-KU, TUKTU	$\sim$ M6
7	MODEL TYPE	FXXXX-100	$\sim$ M7
8	MODEL NAME	FXX110VIP	$\sim$ M8
9	SERIAL NUMBER		$\sim$ M9
10	WARRANTY EXPIRATION DATE	JANUARY 3, 2000	~M10
11	PRESENCE OR ABSENCE OF WARRANTY	IEVDIDEN	~M11
12	FAILURE CONTENTS (SYMPTOM)	IT STOPPED OPERATION WITH A MESSAGE "OS NOT FOUND"BEING DISPLAYED YESTERDAY. EVEN IF POWERED ON SEVERAL TIMES, THE SAME PROBLEM OCCURRED.	∼M12
	DIAGNOSIS	FAILURE OF MAGNETIC DISK	<b>∼M13</b>
14	COMPONENT TO BE REPLACED	HDD-90G	~M14
15	ESTIMATED COST	COMPONENT PRICE 25,000YEN REPAIR FEE 10,000YEN TRAVELING EXPENSES 4,000YEN TOTAL 39,000YEN	~M15
16	DESIRED VISIT DATE	19:00 OR LATER, NOVEMBER 13, 2002	~M16
17	SPECIFIC REMARK	REQUESTED BY MRS. MOMOKO TOKYO	<b>~M17</b>
<del> </del>	NOTE	REPAIR WORK ALLOWED UNTIL 22:00	<b>~</b> M18
19	RECEPTION END DATE AND TIME	9:48, NOVEMBER 12, 2002	<b>∼</b> M19
20	STATION IN CHARGE	AKIHABARA SS 03-0000-0000	<b>~</b> M20
21	RECEPTIONIST AT STATION		~M21
22	RECEPTION DATE AND TIME AT STATION		~M22
23	HOME-DEL I VERER	00 TRANSPORT CO., LTD.	<b>~</b> M23
24		KANDA OFFICE	<b>∼</b> M24
25	HOME-DELIVERY INVOICE NUMBER	AB12345678	~M25
	EARLIEST ARRIVAL DATE AND TIME FOR COMPONENT	11:00, WED, NOVEMBER 13, 2002	<b>∼</b> M26
27	DETERMINED SCHEDULED VISIT DATE AND TIME	19:00, WED, NOVEMBER 13, 2002	<u>~</u> M27
	DETERMINED DELIVERY DATE AND TIME FOR COMPONENT	16:00~18:00, WED, NOVEMBER 13, 2002	
	VISIT DATE AND TIME	19:00, WED, NOVEMBER 13, 2002	]∼M29
111	TIME REQUIRED FOR REPAIR	1 HOUR AND 40 MINUTES	<u>]</u> ∼мзо
31	MEASURES		~M31

33 SETTLEMENT AMOU		23,000 ILIN (23,000 ILIN 1AID IIN ADVAINOL)	7011
	AMOUNT	000, 000YEN	~_M33
34 FINANCIAL INSTI	INSTITUTION FOR CUSTOMER		~_M34
35 ACCOUNT NUMBER	IMBER		M35
36 REPORT COMPLET!	PLETION DATE AND TIME		~M36
37 PERSON IN CHARGE	CHARGE FOR ON-SITE SERVICE		M37

_	INVOICE NUMBER
2	2 RECEPTION DATE AND TIME
က	3 RECEPTIONIST
4	4 CUSTOMER NAME
5	5 PHONE NUMBER
]	

AND	INDICATE FIELDS TO BE AUTOMATICALLY INPU	TTED						
AND MANUAL	LY INPUTTED, RESPECTIVELY	∕ <b>A</b>						
DATA ENTRY DISPLAY FOR HOME-VISIT NURSING RECEPTION SYSTEM								
SYSTEM REGISTRATION NUMBER XXX								
į	ATE 2002. 11. 12 09:35 RECEPTIONIST TARO FUJIYAN  53 PHONE RO TOKYO NUMBER 03-0000-0000 NUMBER 090-0000-000 1 2	55						
ADDRESS 0-	-1-2, SHINJUKU-CHO, CHIYODA-KU, TOKYO 56							
MODEL FX	57  KXXX-100 MODEL FXX110VIP SERIAL XY19981234  NAME FXX110VIP NUMBER XY19981234	59						
WARRANTY EXPIRATION DATE	2000 YEAR 01 MONTH 03 DAY 61a 61b  PRESENCE OR ABSENCE PRESENT ABSENT							
FAILURE CONTENTS (SYMPTOM) 62	IT STOPPED OPERATION WITH A MESSAGE "OS NOT FOUND" BEING DISPLAYED YESTERDAY. EVEN IF POWERED ON SEVERAL TIMES, THE SAME PROBLEM OCCURRED.							
DIAGNOSIS RESULT	FAILURE OF MAGNETIC DISK							
63~								
L								

COMPONENT1. NUMBER CSOO2 NAME HDD-90G	
DUE TO BE	PRICE 25, 000 QUANTITY 01 E ORDERED ●
REPLACED 2. NUMBER NAME	PRICE QUANTITY
<u> </u>	ORDERED O
64 3. NUMBER NAME	PRICE QUANTITY
ESTIMATED COMPONENT 25,000 NORMAL PRICE	66 ORDERED O
68	69 67′
REPAIR 10,000 NORMAL PRICE	10,000 NO DISCOUNT <b>9</b>
TRAVELING 4,000 NORMAL PRICE	4, 000 NO DISCOUNT
TOTA	29, 000
	LUDING CONSUMPTION TAX)
DESIRED VISIT 2002 YEAR 11 MONTH	13 DAY WED (WEEKDAY)
(IF DESIRED)	TO HOUR
	AROUND HOUR
76, 75	19 HOUR OR LATER
REMARK REQUESTED BY MRS. MOMOI	О ТОКУО
DEDATE WORK ALLOWED IN	TIL 22:00
NOTE 77 REPAIR WORK ALLOWED UN	TIL 22:00 0000-0000 79 81
NOTE 77 REPAIR WORK ALLOWED UNSTATION 78 AKIHABARA SS NUMBER 03-0	79 81
NOTE 77 REPAIR WORK ALLOWED UNSTATION 78 IN CHARGE AKIHABARA SS NUMBER 03-0 HOME-DELIVERER OO TRANSPORT CO., LT	D. OFFICE KANDA OFFICE
NOTE 77 REPAIR WORK ALLOWED UNSTATION 78 AKIHABARA SS NUMBER 03-0	D. OFFICE KANDA OFFICE  PHONE 03-0000-0000 82
NOTE 77 REPAIR WORK ALLOWED UNSTATION 78 IN CHARGE AKIHABARA SS NUMBER 03-0 HOME-DELIVERER OO TRANSPORT CO., LT  83 80 DO YOU END RECEPTION INPUT? END	D. OFFICE KANDA OFFICE  PHONE 03-0000-0000 82
NOTE 77 REPAIR WORK ALLOWED UNING THE STATION 78 AKIHABARA SS NUMBER 03-0 HOME-DELIVERER 00 TRANSPORT CO., LT 83 80 DO YOU END RECEPTION INPUT? END RECEPTION END DATE AND INPUT FIELDS BELOW WILL BE ENABLED	D. OFFICE KANDA OFFICE  PHONE 03-0000-0000 82  NUMBER 03-0000-0000 82  AFTER END OF \$ 84
NOTE 77 REPAIR WORK ALLOWED UNITS TATION 78 AKIHABARA SS NUMBER 03-0 HOME-DELIVERER 00 TRANSPORT CO., LT 83 80 DO YOU END RECEPTION INPUT? END RECEPTION END DATE AND RECEPTION END DATE AND STATE OF THE PROPERTY OF THE PROP	D. OFFICE KANDA OFFICE  PHONE 03-0000-0000 82  NUMBER  ND TIME 2002. 11. 12 09:48  AFTER END OF 84
NOTE 77 REPAIR WORK ALLOWED UNSTATION 78 IN CHARGE AKIHABARA SS NUMBER 03-0 HOME-DELIVERER OO TRANSPORT CO., LT  83 80 DO YOU END RECEPTION INPUT? END RECEPTION END DATE AND INPUT FIELDS BELOW WILL BE ENABLED RECEPTION INPUT ORDER COMPONENT (BILL WILL ALSO	D. OFFICE KANDA OFFICE  PHONE 03-0000-0000 82  NUMBER  ND TIME 2002. 11. 12 09:48  AFTER END OF 84
NOTE 77 REPAIR WORK ALLOWED UNSTATION 78 IN CHARGE AKIHABARA SS NUMBER 03-0 HOME-DELIVERER OO TRANSPORT CO., LT  83 80 DO YOU END RECEPTION INPUT? END RECEPTION END DATE AND INPUT FIELDS BELOW WILL BE ENABLED RECEPTION INPUT ORDER COMPONENT (BILL WILL ALSO	D. OFFICE KANDA OFFICE  PHONE 03-0000-0000 82  NUMBER 03-0000-0000 82  ND TIME 2002. 11. 12 09:48  AFTER END OF 84  BE SENT) 86  ND TIME 2002. 11. 12 09:53
REPAIR WORK ALLOWED UNSTATION 78  IN CHARGE  HOME-DELIVERER OO TRANSPORT CO., LT  83  BO  OO YOU END RECEPTION INPUT?  RECEPTION END DATE ALLOWED UNT  RECEPTION END DATE ALLOWED UNT  RECEPTION INPUT  ORDER COMPONENT (BILL WILL ALSO  85  TRANSMISSION DATE ALLOWED UNT  RECEPTION INPUT  ORDER COMPONENT (BILL WILL ALSO  85  TRANSMISSION DATE ALLOWED UNT  RECEPTION INPUT  ORDER COMPONENT (BILL WILL ALSO  85  TRANSMISSION DATE ALLOWED UNT  REPAIR WORK ALLOWED UNT  83  84  85  RECEPTION INPUT  ORDER COMPONENT (BILL WILL ALSO  85  TRANSMISSION DATE ALLOWED UNT  REPAIR WORK ALLOWED UNT  83  84  85  REPAIR WORK ALLOWED UNT  85  REPAIR WORK ALLOWED UNT  84  85  REPAIR WORK ALLOWED UNT  84  85  REPAIR WORK ALLOWED UNT  85  REPAIR WORK ALLOWED UNT  84  85  REPAIR WORK ALLOWED UNT  85  RECEPTION INPUT?  ORDER COMPONENT (BILL WILL ALSO  85  RECEPTION END DATE ALLOWED  85  RECEPTION END DATE  86  RECEPTION END DATE  87  REC	D. OFFICE KANDA OFFICE  PHONE 03-0000-0000 82  NUMBER  ND TIME 2002. 11. 12 09:48  AFTER END OF  BE SENT)  ND TIME 2002. 11. 12 09:53  345678 87  1 MONTH 13 DAY
NOTE 77 REPAIR WORK ALLOWED UNSTATION 78 IN CHARGE AKIHABARA SS NUMBER 03-0 HOME-DELIVERER OO TRANSPORT CO., LT  83 80 DO YOU END RECEPTION INPUT? END RECEPTION END DATE AND TIME FOR COMPONENT (BILL WILL ALSO 85 TRANSMISSION DATE AND TIME FOR COMPONENT 2002 YEAR 1 88 89 11 HOUR 0	D. OFFICE KANDA OFFICE  PHONE 03-0000-0000 82  NUMBER  ND TIME 2002. 11. 12 09:48  AFTER END OF  BE SENT)  ND TIME 2002. 11. 12 09:53  345678 87  1 MONTH 13 DAY  0 MINUTE (24-HOUR FORMAT)
REPAIR WORK ALLOWED UNITSTATION 78 IN CHARGE HOME-DELIVERER OO TRANSPORT CO., LT  83 BO DO YOU END RECEPTION INPUT? END RECEPTION END DATE AND INPUT FIELDS BELOW WILL BE ENABLED RECEPTION INPUT ORDER COMPONENT (BILL WILL ALSO 85 TRANSMISSION DATE AND TIME FOR COMPONENT EARLIEST ARRIVAL DATE AND TIME FOR COMPONENT 88 89 11 HOUR O SEND INSTRUCTION FORM FOR ON-SI	D. OFFICE KANDA OFFICE  PHONE 03-0000-0000 82  NUMBER  ND TIME 2002. 11. 12 09:48  AFTER END OF  BE SENT)  ND TIME 2002. 11. 12 09:53  345678 87  1 MONTH 13 DAY  0 MINUTE (24-HOUR FORMAT)
NOTE 77 REPAIR WORK ALLOWED UNSTATION 78 IN CHARGE AKIHABARA SS PHONE O3—CHARGE HOME—DELIVERER OO TRANSPORT CO., LT  83 80 DO YOU END RECEPTION INPUT? END RECEPTION END DATE AND INPUT ORDER COMPONENT (BILL WILL ALSO 85 TRANSMISSION DATE AND TIME FOR COMPONENT 2002 YEAR 1  88 89 11 HOUR O SEND INSTRUCTION FORM FOR ON—SI	D. OFFICE KANDA OFFICE  PHONE 03-0000-0000 82  NUMBER  ND TIME 2002. 11. 12 09:48  AFTER END OF  BE SENT)  ND TIME 2002. 11. 12 09:53  345678 87  1 MONTH 13 DAY  0 MINUTE (24-HOUR FORMAT)

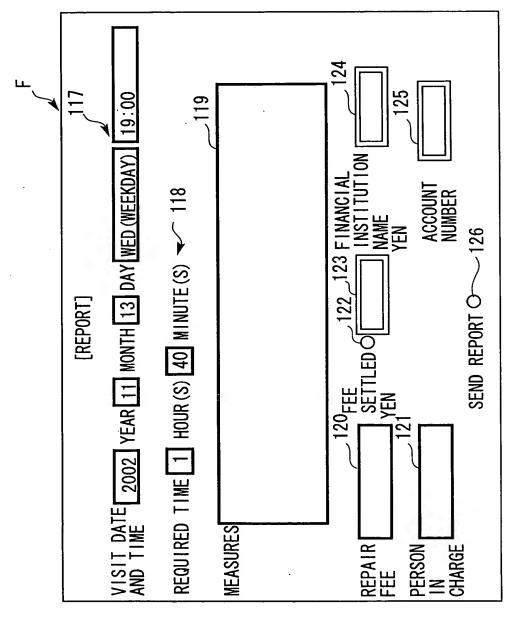
C
DATA ENTRY DISPLAY FOR HOME-DELIVERY RECEPTION 92  91 130 RECEPTION
NUMBER AB1234567 COMPONENT DATE AND FOR ON-SITE TIME 93 REPAIR RECEPTIONIST
949595
NAMEADDRESS
PHONE NUMBER PHONE NUMBER
PHONE NUMBER1 PHONE NUMBER 98
DESTINATION ADDRESS 99a 99b
PHONE NUMBER1 PACKAGE PHONE NUMBER 2
CLASSIFICATION 101 DESTRED DELIVERY TIME SLOT 102
100 CLASS C FEE H14. 11. 13 A:9:00~12:00
DEL I VERY OFFICE ADDRESS
PHONE NUMBER1 PHONE NUMBER 2
DELIVERY O 106 PHONE NUMBER O 107 PERSON LIST 108 EARLIEST
DATE AND H14. 11. 12 11:30 DELIVERY
CARRY-IN DELIVERY
TIME TIME
ISSUE/DISTRIBUTE INVOICE
O—112

AND ARE MANUALLY INPUTTED AND AUTOMATICALLY INPUTTED, RESPECTIVELY, AND IS MANUALLY INPUTTED IF "COMPONENT FOR ON-SITE REPAIR" IS SELECTED

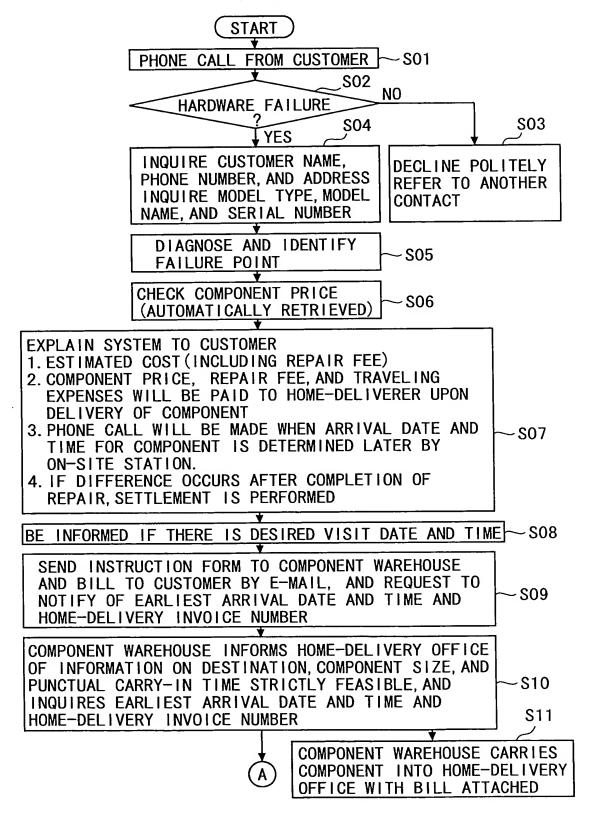
AND INDICATE FIELDS TO BE							
MANUALLY INPUTTED, RESPECTIVELY							
INSTRUCTION/REPORT FORM FOR ON-SITE REPAIR FOR HOME-VISIT NURSING RECEPTION SYSTEM							
RELATED LAST INVOICE							
INVOICE NUMBER 021112-001							
RECEPTION DATE 2002.11.12 09:35 RECEPTIONIST TARO FUJIYAMA AND TIME							
CUSTOMER JIRO TOKYO NUMBER 03-0000-0000 NUMBER 090-0000-0000 1							
ADDRESS 0-1-2, SHINJUKU-CHO, CHIYODA-KU, TOKYO							
MODEL TYPE FXXXX-100 MODEL FXX110VIP SERIAL XY19981234							
WARRANTY EXPIRATION 2000 YEAR 01 MONTH 03 DAY DATE  PRESENCE OR ABSENCE OF WARRANTY  OF WARRANTY							
FAILURE CONTENTS (SYMPTOM)  IT STOPPED OPERATION WITH A MESSAGE "OS NOT FOUND" BEING DISPLAYED YESTERDAY. EVEN IF POWERED ON SEVERAL TIMES, THE SAME PROBLEM OCCURRED.							
DIAGNOSIS FAILURE OF MAGNETIC DISK RESULT							

COMPONENT <sub>1</sub> . DUE TO BE	NUMBER CS00	2 NAME HDD	-90G PRICE	25, 000	
REPLACED	NUMBER	NAME	PRICE		ORDERED • V
					ORDERED O
3.	NUMBER	NAME	PRICE		QUANTITY ORDERED
	COMPONENT 2 PRICE	5, 000 NOF	RMAL 25, 000	NO DI	SCOUNT •
	REPAIR FEE	0, 000 NOF PR	RMAL 10, 000	NO DI	SCOUNT •
1	TRAVELING EXPENSES	4, 000 NOF	RMAL 4, 000	NO DI	SCOUNT
			TOTAL 39,		
DESIRED VI	SIT 2002 VI	AR 11 MON		WED (WE	PTION TAX)
DATE AND T	IMF	ZAIX [11] IIIOI	· [10] DAT	19:00	
SPECIFIC REMARK	REQUESTED	BY MRS. I	иомоко току	′0	
NOTE	REPAIR WO	RK ALLOWEI	UNTIL 22:	00	
STATION IN CHARGE	AKIHABARA	SS NUMBER	03-0000-00	000	
	ERER 00 TRA	NSPORT CO			DA OFFICE
			PHONE NUMBE	10.5-0	000-0000
HOME-DELIV	ERER INVOIC	E NUMBER	AB12345678	]	
SCHEDULED		_		_	44.4
EARLIEST   ARRIVAL		<del></del>	RECEPTION DATE AND		114
DATE AND	2002. 11.	13 11:00	TIME AT	2002. 1	1. 12 10:02
TIME FOR COMPONENT			STATION		
INPU	ITTED BY STA	TION IN C	HARGE OF ON	N-SITE	REPAIR-
	D SCHEDULED E AND TIME		AR 11 MONT		AY
	D DELIVERY		AR 11 MONT		AY116
DATE AND COMPONENT		WED (WEE	(DAY) 16:0	0~18:0	00

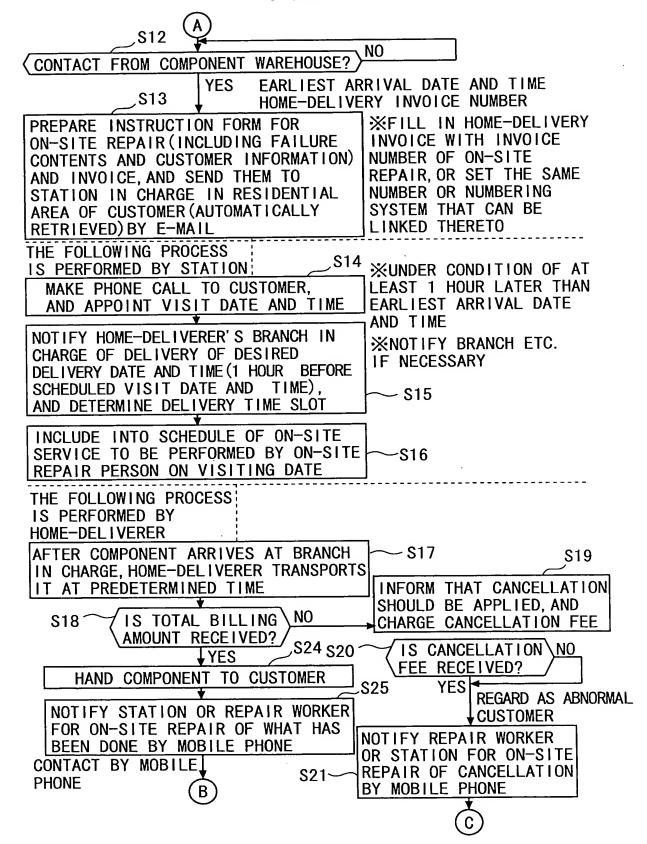
F16. 13

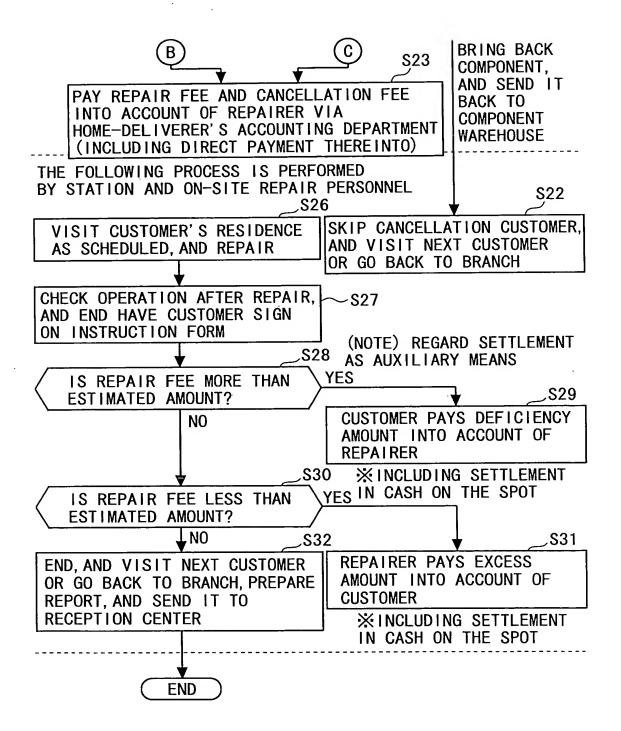


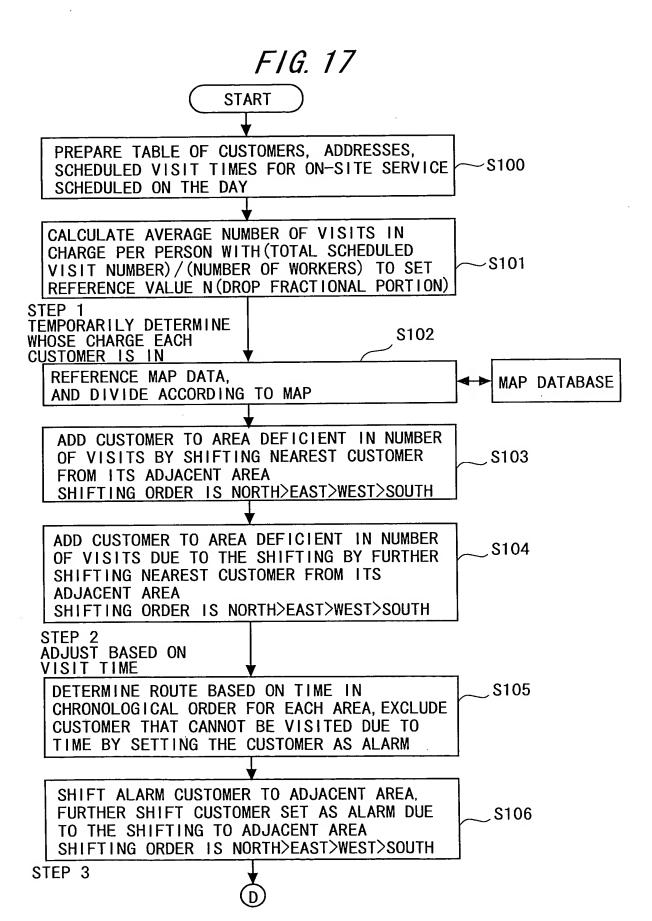
(NOTE) [ IS ENABLED BY CLICKING "FEE SETTLED", AND NEEDS TO BE FILLED



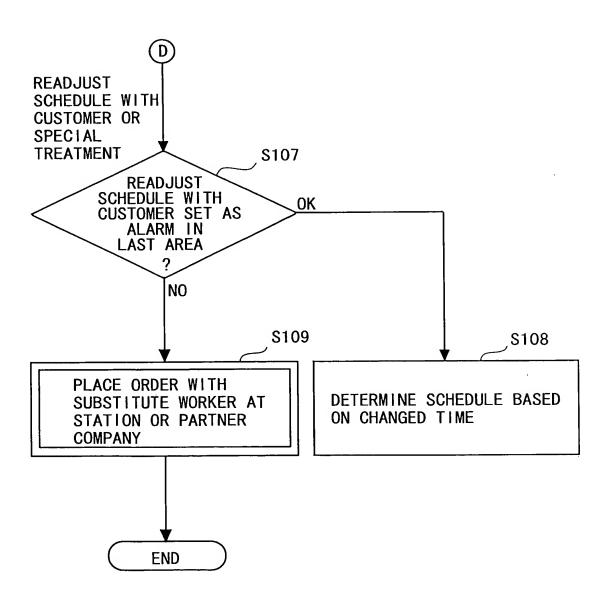
### FIG. 15







F/G. 18



F/G. 19

